

BONAFIDE CERTIFICATE

This is Certify that this project report **RETAILBANKINGINSBIBANK** Is the bonafide work of **KORRA ROSHINI** who carried out the project work under my supervision.


14/12/21
Head of the Department

Lt.Cdr.Prasanna Kumar

Commerce Department

Mrs. A.V.N COLLEGE


Project Guide

Sri B.P.Pradeep Kumar

Commerce Department

Mrs. A.V.N COLLEGE

EXTERNAL

INTERNAL



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SUMMARY OF FINDINGS

1. With reference to table no.1, 90% of customers are happy with the bank timings & they said that it is very good.
2. With reference to table no. 2, 80% of respondents like the branch ambience & layout & find it friendly with reference to table no.3, 80% of respondents said branch was clean and well maintained.
3. With reference to table no.4, 76% respondents view that branch personnel had listened to them patiently and have been able to respond to their queries and clarifications.
4. 74% of respondent responded that Branch personnel had been very helpful and courteous with reference to table no.5.
5. With reference to table no. 6, 72% of respondent says that branch personnel do "Need Analyses" & "Risk Assessment" of customer savings before recommending any investment option to them.
6. With reference to table no.7, 86% of respondent that branch personnel are aware of Product and Services and responded to your queries.
7. With reference to table no 8, 80% of respondents says that waiting time at the Teller Counter is minimum and is very good.
8. With reference to table no.9, 90% of respondent says that transactions are smooth and error free & is very good.
9. With reference to table no. 10, 82% of respondent responded that Indian Bank looks into the feedback & is very good.

A STUDY ON ROLE OF NABARD

*A Project report submitted in partial fulfillment for the award of the bachelor of
Commerce(B.Com)5th Semester End Examination, december-2021*

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Submitted by
KOKKIRI VEERENDRA
(Regd.No:119130803064)

Under the Guidance of
B.PATRICK PRADEEP KUMAR

Lecturer in Commerce
DEPARTMENT OF COMMERCE
MRS.AVN COLLEGE



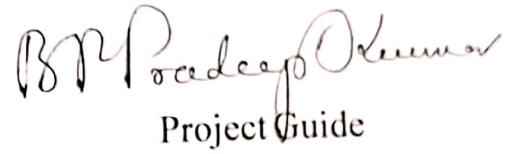
DEPARTMENT OF COMMERCE
MRS.AVN COLLEGE, VISAKHAPATNAM
DECEMBER-2021

CERTIFICATE

Certified that this **A STUDY ON ROLE OF NABARD** is the bonafide work of **KOKKIRI VEERENDRA** who carried out the project work under my supervision.


Head of the Department

Lt. Cdr. M.I. PRASANNA KUMAR
Mcom, MPhil
Commerce Department
Mrs. A. V. N. COLLEGE


Project Guide

B. PATRICK PRADEEP KUMAR
Commerce Department
Mrs. A. V. N. COLLEGE

INTERNAL

EXTERNAL



DECLARATION

I here by declare that study entitled "A STUDY ON ROLE OF NABARD is an research work done by me and submitted to the MRS A.V.N College, Visakhapatnam, for the fulfillment of the 5 semester and Examination. I also declare, that this or any part of it has not been submitted to any other university for the award of any degree or diploma.

Station : Visakhapatnam

Date : 15/12/2021

K. Veerendri
KOKKIRI VEERENDRI



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